

# Hopkins

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
180004	MUHLENBERG COMMUNITY HOSPITAL	440 HOPKINSVILLE STREET
180093	REGIONAL MEDICAL CENTER OF HOPKINS COUNTY	900 HOSPITAL DRIVE
180051	JENNIE STUART MEDICAL CENTER	320 WEST 18TH STREET
210029	JOHNS HOPKINS BAYVIEW MEDICAL CENTER	4940 EASTERN AVENUE
210009	THE JOHNS HOPKINS HOSPITAL	600 NORTH WOLFE STREET
450236	HOPKINS COUNTY MEMORIAL HOSPITAL	115 AIRPORT RD

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Address 2	Address 3	City	State
		GREENVILLE	KY
		MADISONVILLE	KY
		HOPKINSVILLE	KY
		BALTIMORE	MD
		BALTIMORE	MD
		SULPHUR SPRINGS	TX

# Hopkins

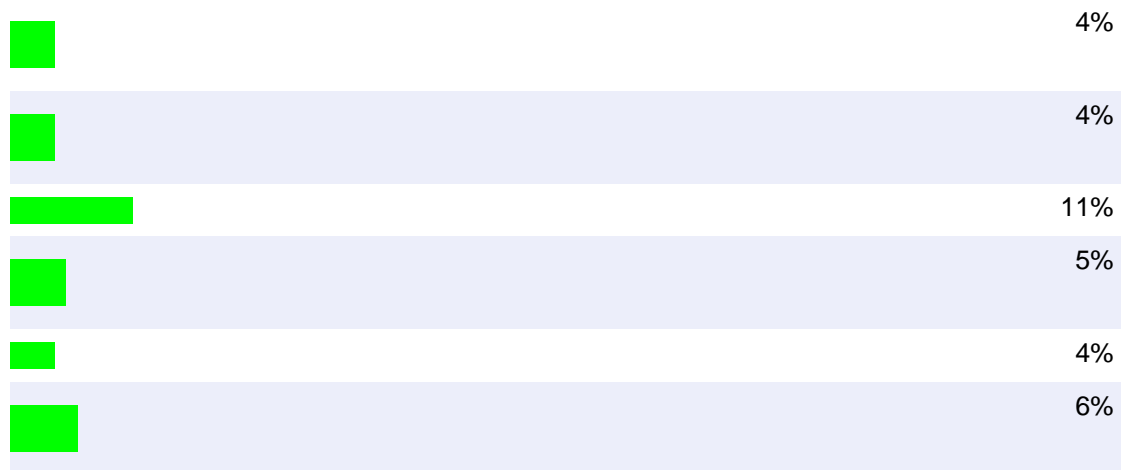
Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
42345	MUHLENBERG	2703388000
42431	HOPKINS	2708255100
42240	CHRISTIAN	2708870100
21224	BALTIMORE CITY	4105500123
21287	BALTIMORE CITY	4109559540
75482	HOPKINS	9038857671

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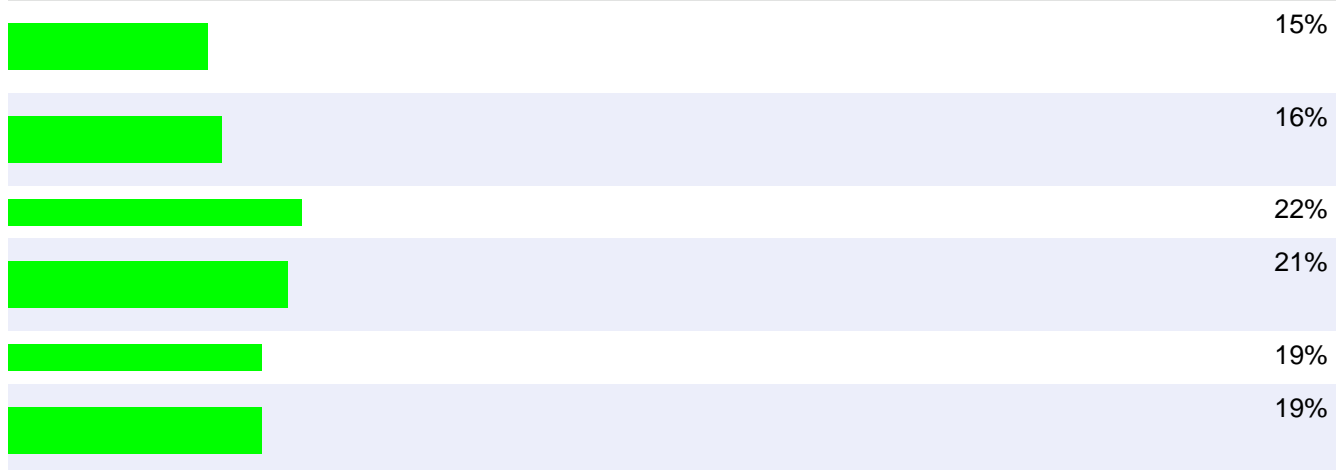
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



# Hopkins

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



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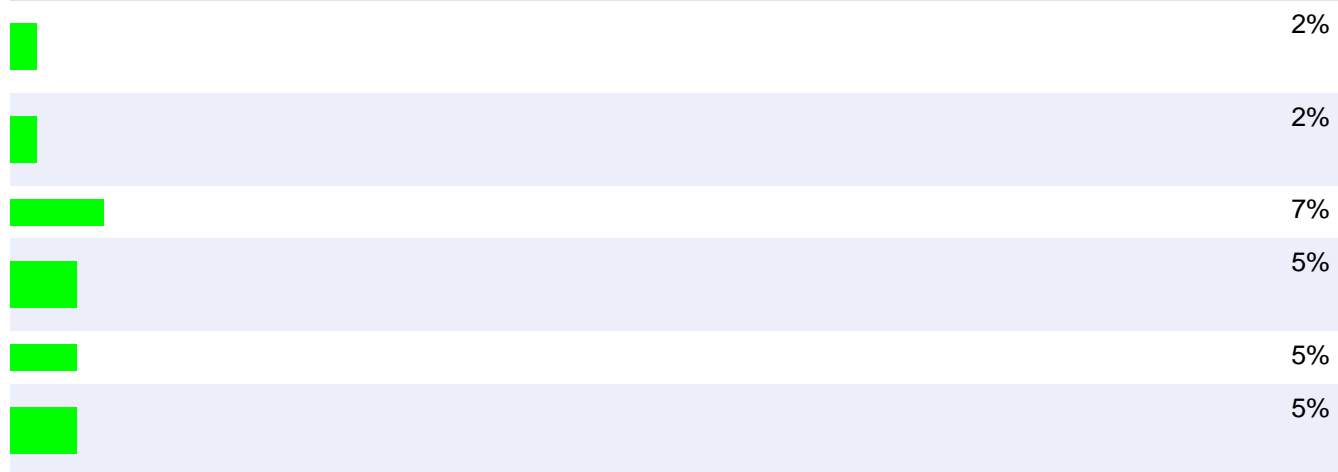
Percent of patients who reported that their nurses "Always" communicated well.



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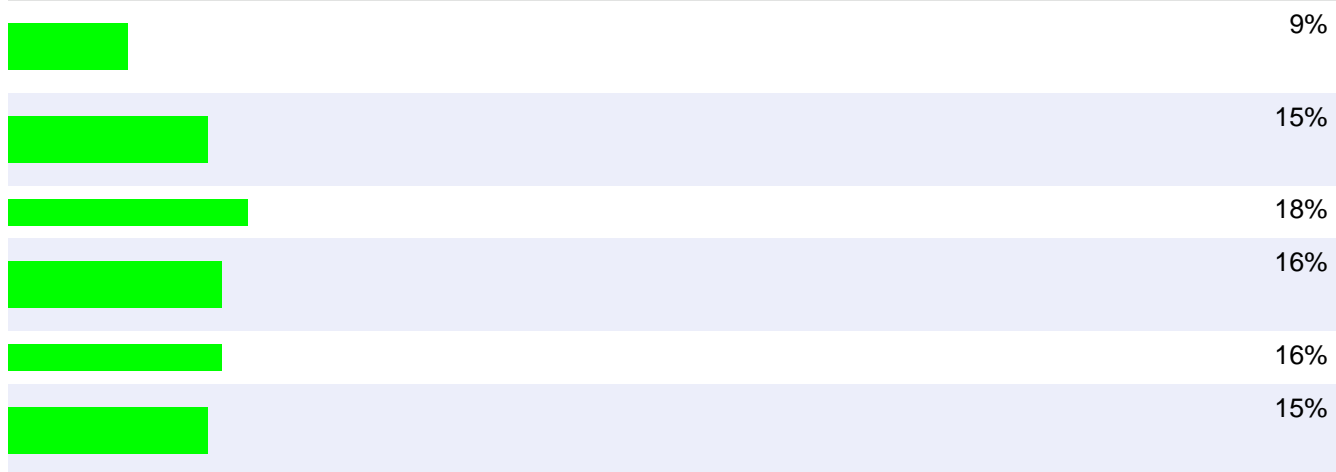
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.





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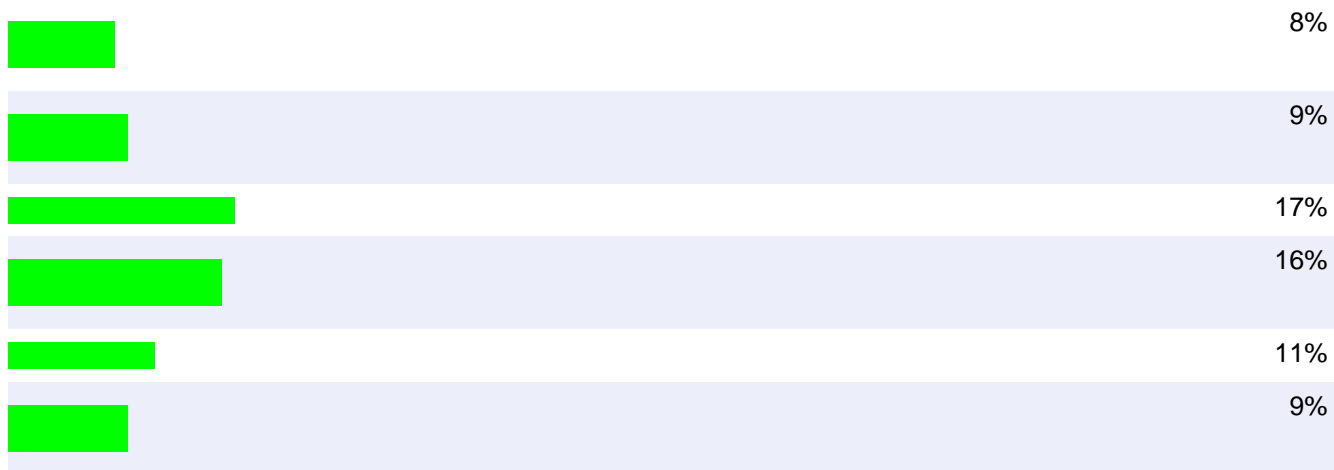
Percent of patients who reported that their doctors "Always" communicated well.



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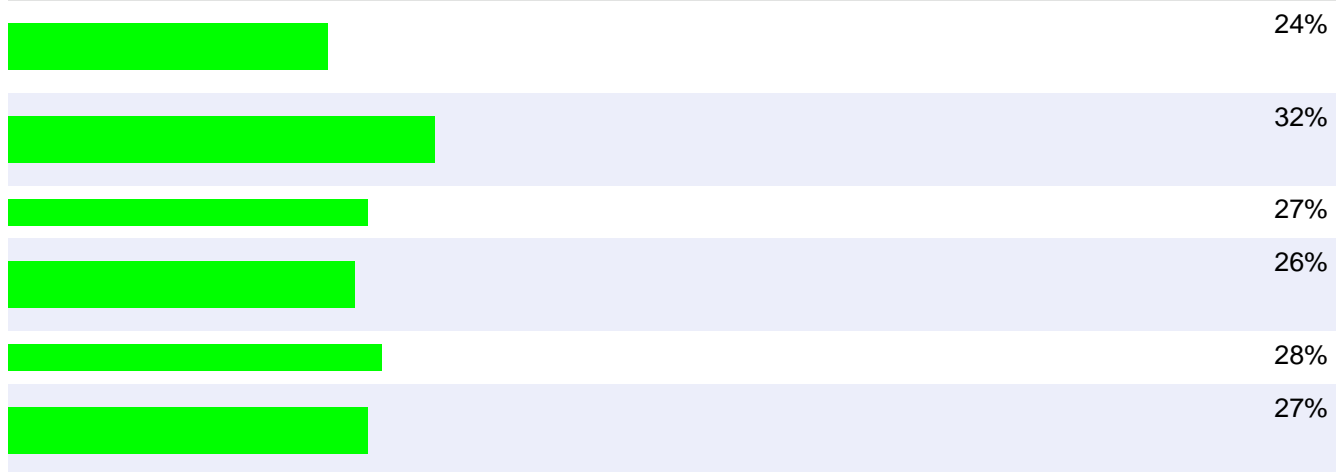
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Usually" received help as soon as they wanted.



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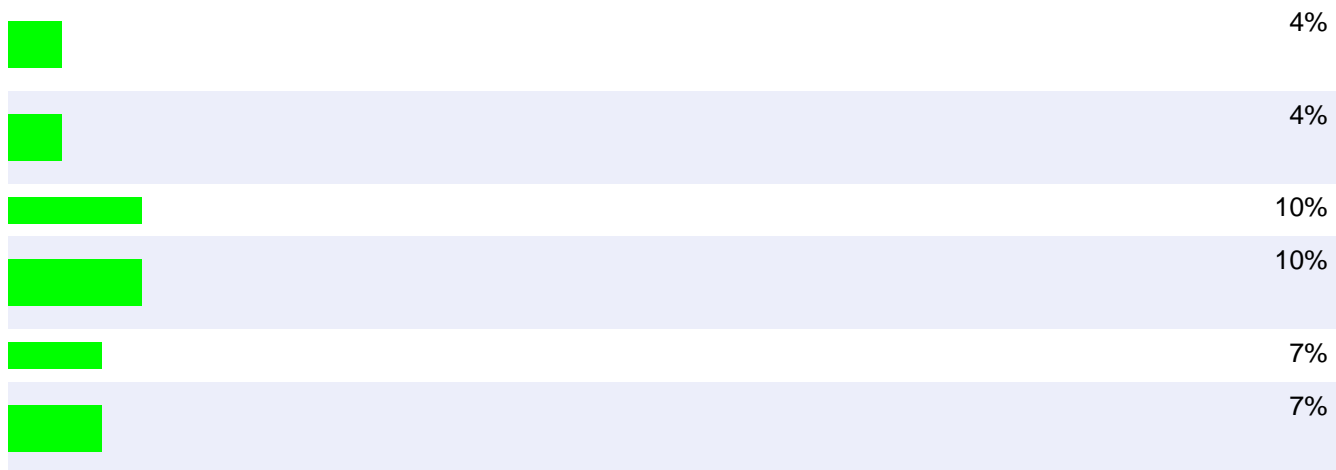
Percent of patients who reported that they "Always" received help as soon as they wanted.



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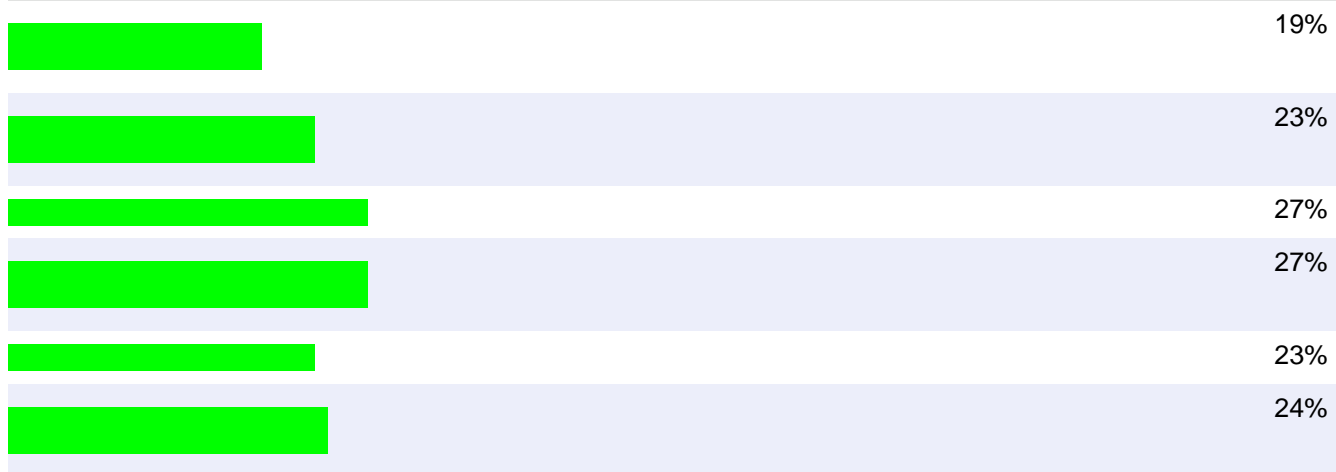
Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Usually" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

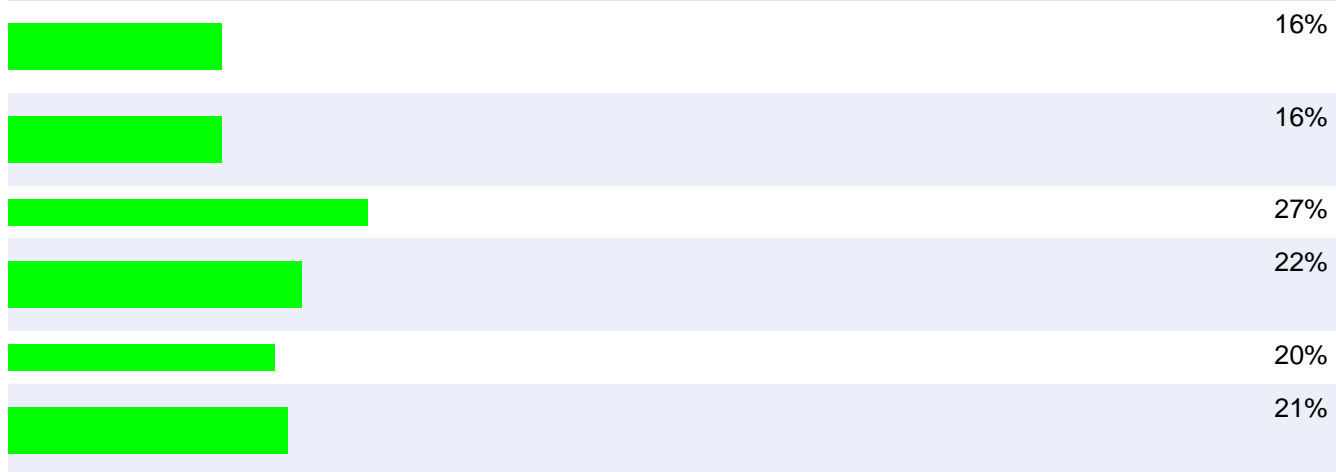
Percent of patients who reported that their pain was "Always" well controlled.



# Hopkins

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

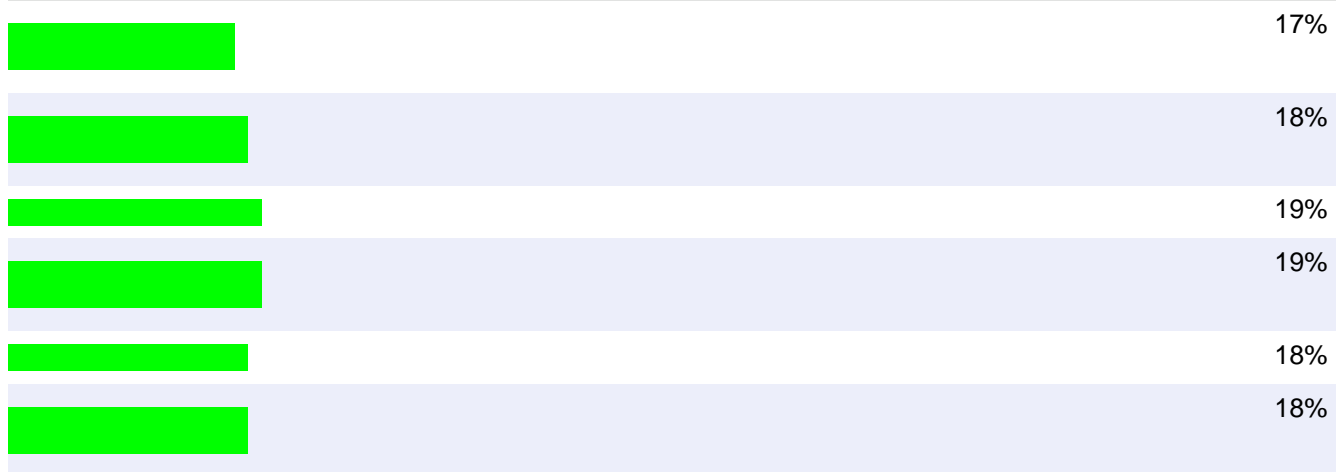




# Hopkins

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

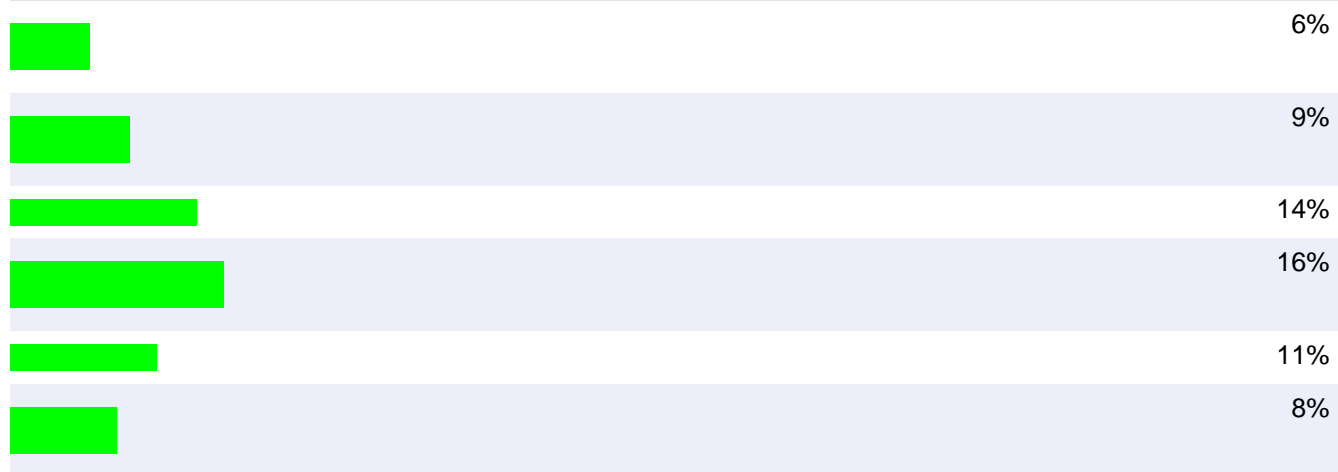
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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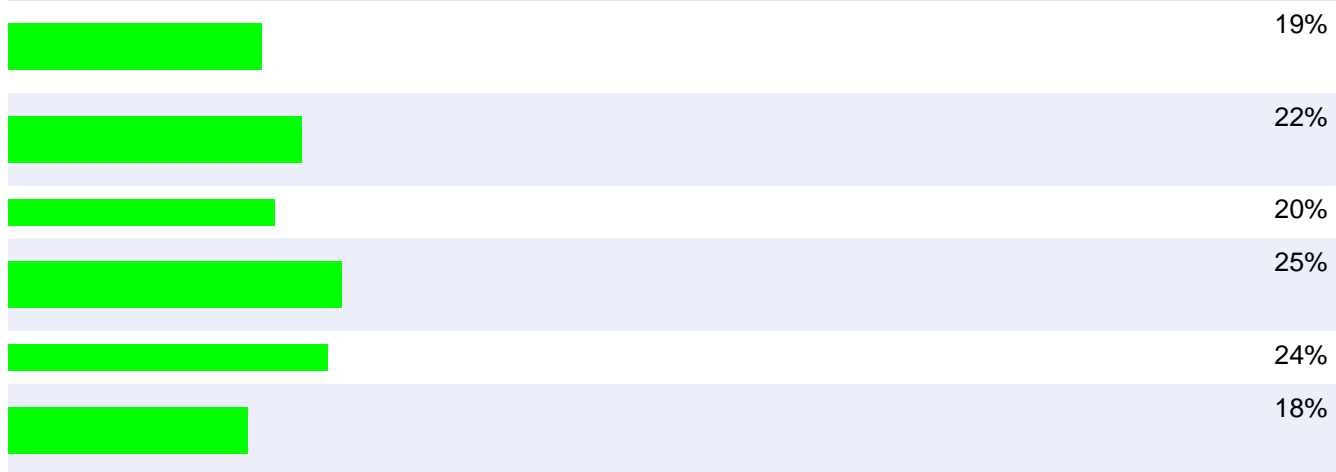
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

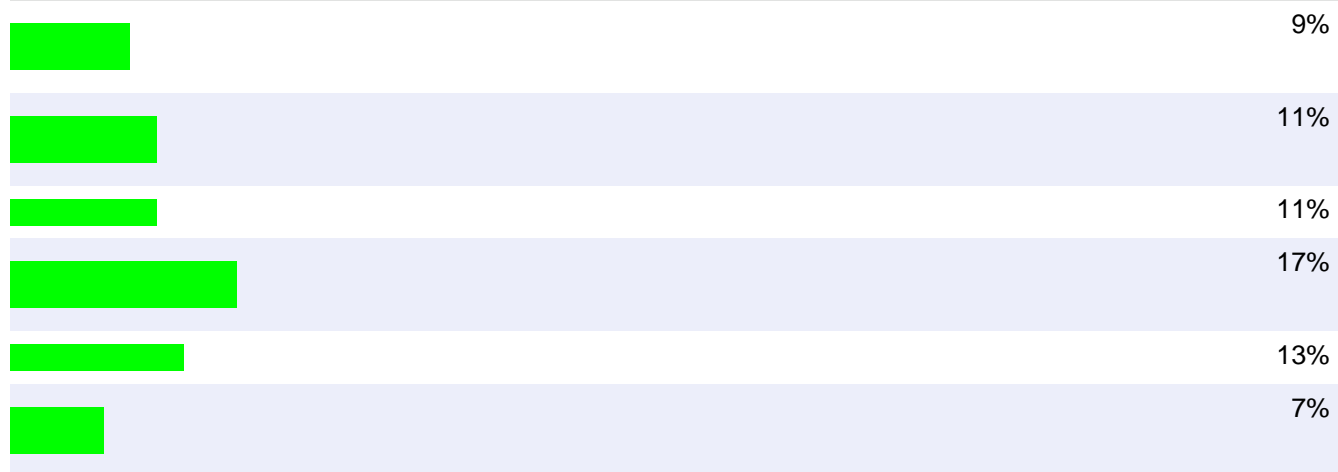
Percent of patients who reported that their room and bathroom were "Always" clean.



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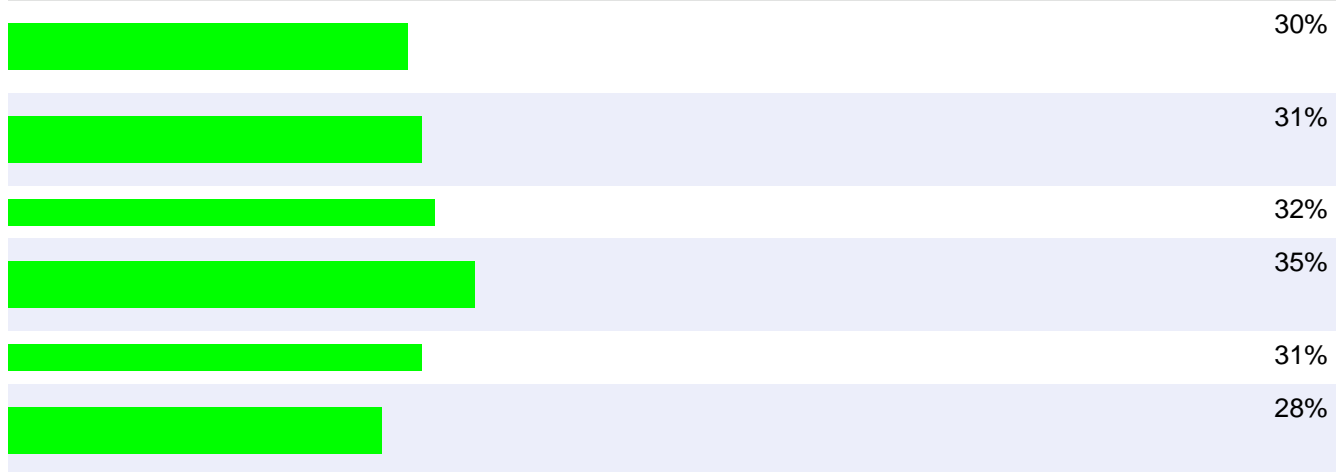
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.





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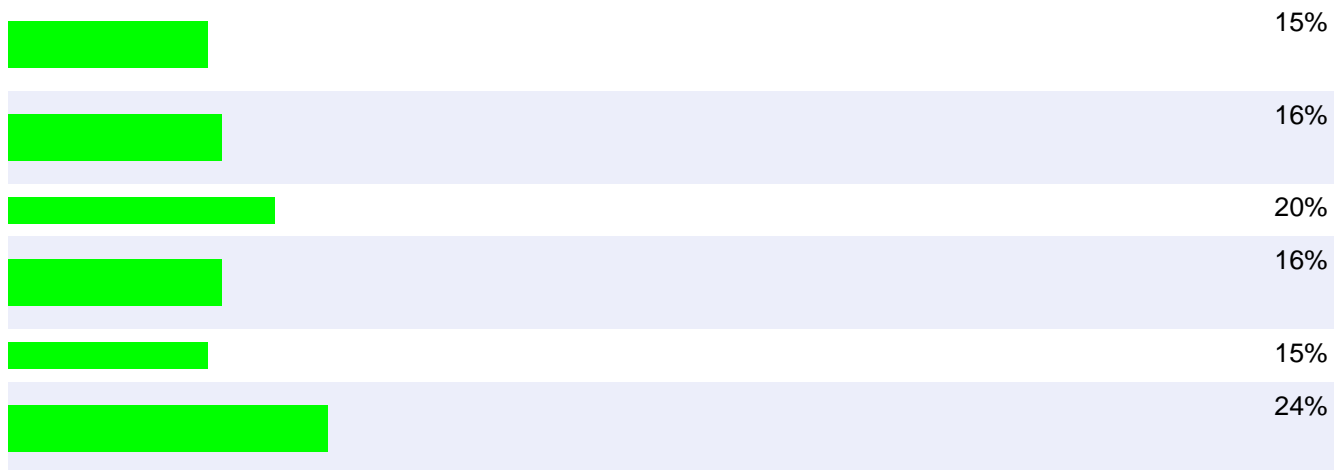
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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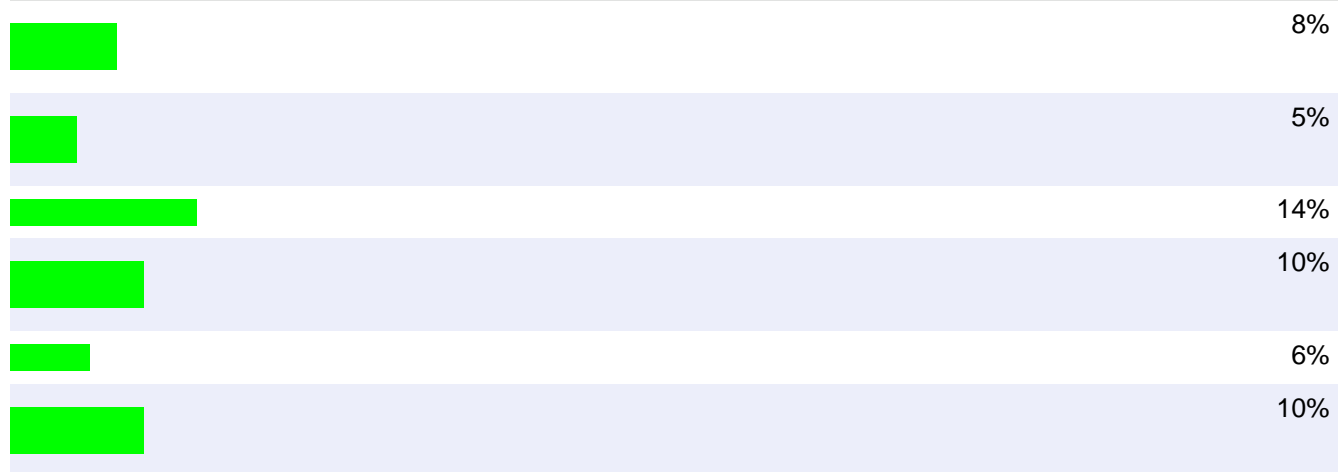
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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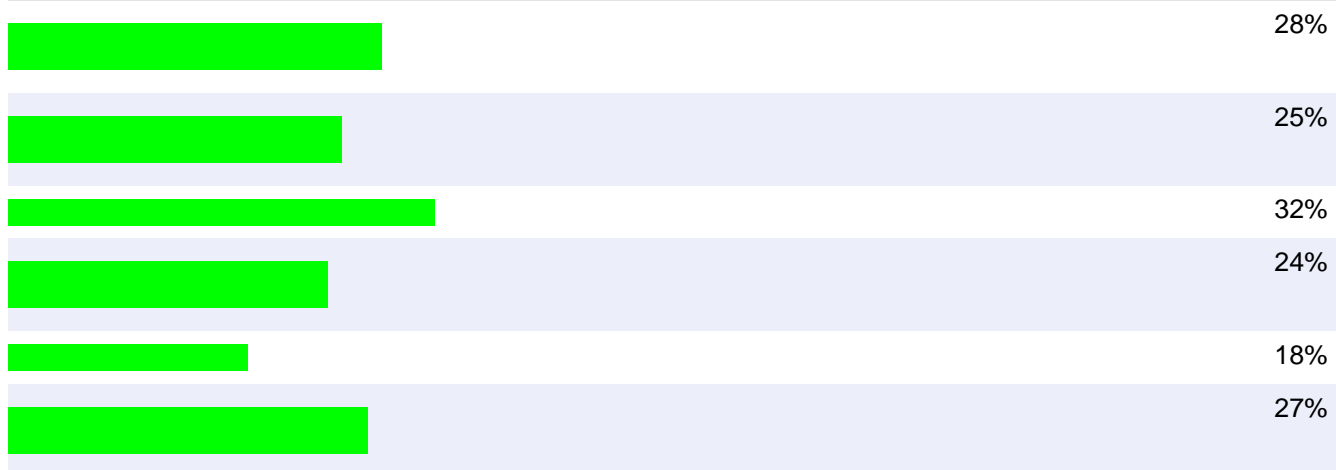
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0  
(lowest) to 10 (highest).



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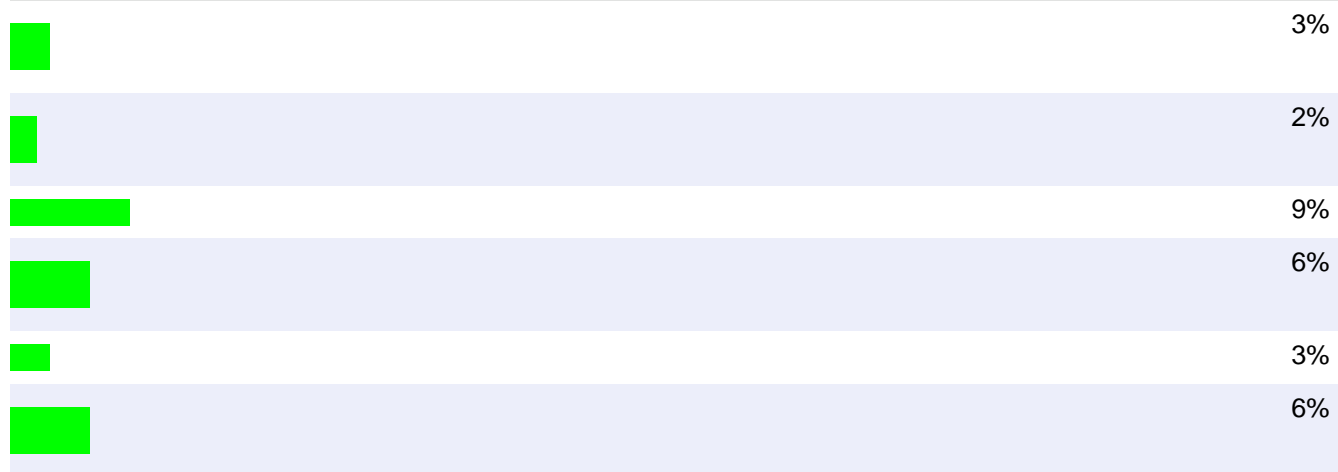
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0  
(lowest) to 10 (highest).



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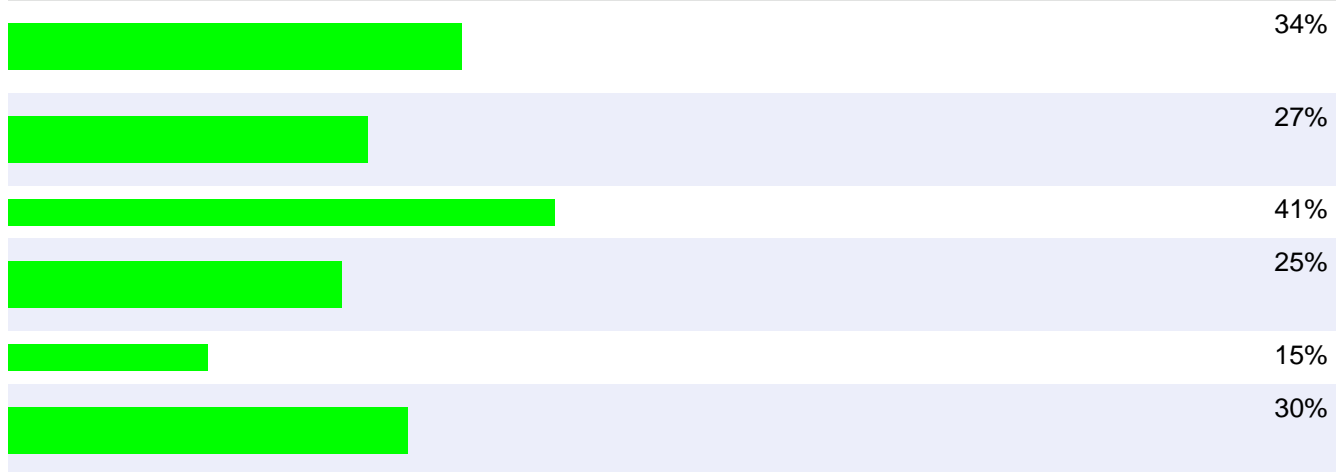
Percent of patients who reported NO,they would not recommend the hospital.



# Hopkins

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would probably recommend the hospital.



# Hopkins

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.





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## Number of Completed Surveys

300 or more

300 or more

300 or more







300 or more

300 or more

300 or more

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Survey Response Rate Percent	Hospital Footnote
	30%
	37%
	25%
	25%
	30%
	25%